

Aqua Lung America **TECHNICAL BULLETIN**

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No. 8

SUBJECT: Powerline Airway Ribbed Hose Replacement

Aqua Lung has received reports that some of the ribbed hoses (p/n 15740) on the Powerline Airway have been tearing at the top near the dual exhaust valve. The problem has been traced to an error in the molding process from our supplier that occurred over a three-month period between 2001 and 2002. The best way to confirm whether or not you or your customer has one of the questionable hoses is to look at the serial number on the lower unit of the Powerline (fig. 1). If the serial number falls within the range of **M48H to M52H** (*M48H, M49H...M52H*), or **M01I to M08I** (*M01I, M02I...M08I*) and is the original hose, then it should get replaced. This affects both SeaQuest and Aqua Lung BCs utilizing the Powerline inflator.

If the ribbed hose were to tear near the top, the BC would not be able to hold air and a loss of buoyancy would occur. This could result in the need for the diver to ditch their weight pockets or rely on their buddy for assistance. In extreme cases it could result in result in panic, injury or death.

If you have one of the suspect hoses, there are two options available to you. The quickest remedy is to replace the hose yourself with a free replacement hose and clamps from Aqua Lung, or you can remove the entire airway from the BC and return it to Aqua Lung where one of our technicians will change the hose for you. Either way, you should call the customer service department toll free at (877) 253-DIVE or (760) 597-5000 outside the U.S. Please request an RMA number to return either your suspect hoses or to return your entire airway.

We ask that you post the accompanying flyer in your store in a prominent place. Encourage your customers to check their Powerline serial numbers. Please check customer BCs when they come in for service. We also ask that you inspect all unsold inventory and rentals.

We thank you for partnering with us to bring a quick resolution to this situation. Should you have any questions, please call our customer service department toll free at (877) 253-DIVE or (760) 597-5000 outside the U.S.



Fig. 1 - Serial number stamp